

SURREY COUNTY COUNCIL

LOCAL COMMITTEE (WAVERLEY)



DATE: 12 DECEMBER 2014

LEAD OFFICER: GRAHAM COOK
SUPERFAST SURREY PROGRAMME MANAGERSUBJECT: UPDATED RESPONSE TO PETITION: PROVISION OF HIGH
SPEED BROADBAND, FISHER LANE LOCALITY,
CHIDDINGFOLD

DIVISION: WAVERLEY EASTERN VILLAGES

SUMMARY OF ISSUE:

At the meeting of the Local Committee held on 26 September 2014 a petition was received as follows:

Petition title: Petition by the residents and businesses of Fisher Lane locality in Chiddingfold, Surrey, for the provision of High Speed Broadband.

Created by: Alan Hale

Details of petition: "The properties in Fisher Lane have never been able to access workable broadband due to factors including distance from their telephone and fibre cabinet, the status of overhead cables to their homes, increased demand on the network and the lack of investment in replacing or improving existing infrastructure. We request that urgent action be taken to provide our locality with a good, fast workable service, either by improving the existing infrastructure or by installing fibre optic cable to our area."

Signatories: There are 65 signatories to the petition representing 33 properties

UPDATE

On 26 September 2014 Superfast Surrey Programme Manager, Graham Cook, provided the Committee with a progress update on Superfast Surrey with specific emphasis on the rollout in Waverley borough. He confirmed that whilst the main deployment would be ending on 31 December 2014, some work would continue on harder to reach premises.

He also confirmed that a review of the premises with slow speeds (including those premises listed in the petition) was already under way. The review was assessing if there was a viable means of improving existing speeds at premises with slow speeds within the programme's cost constraints. FTTP (fibre to the premises), FTTC (fibre to the cabinet: secondary cabinet) and re-parenting were all being considered.

The review by Openreach is nearing completion and the Superfast Surrey Team anticipates making an announcement regarding the review in the second week of December 2014.

A full response to the petition will be submitted to the Committee at its meeting on 20 March 2015.

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<u>RECOMMENDATIONS:</u> The Local Committee (Waverley) is asked to note the update provided.

Contact Officer:

Graham Cook, Superfast Surrey Programme Manager: 020 8541 7621 /
grahamc@superfastsurrey.org.uk

Consulted:

N/A

Annexes:

None

Sources/background papers: Petition received at meeting on 26 September 2014.